

When using a Cashpoint Machine:

Always be mindful of people behind you

- Criminals will often 'Shoulder Surf' to watch you enter your PIN Number.

Don't get distracted

- Thieves will use a variety of distraction techniques to try and divert your attention away from the cash machine in order that an accomplice can remove your card from the machine.

Protect your PIN

- Do not let others see your PIN number, cover your hand when entering it in any machine.
- Don't allow anyone to talk you into re-entering your PIN.

Check it before you use it

- Be on the look out for anything that looks out of place and obvious signs of tampering, especially above the keypad and around the card slot where glue or sticky residue may be present
- If you suspect a cash machine has been tampered with **Call the police** or contact the bank, if it is open, immediately.
- Do not attempt to remove any device as it may be booby-trapped and suspects may also be nearby and use violence to stop you interfering with it.

General Advice

- Where possible, use cashpoint machines located inside a bank or building society
- Check your statements regularly, including low value transactions.
- Notify your card company immediately if you suspect fraud.
- Dispose of statements or slips which contain your card details securely by shredding with a cross cut (confetti) shredder.

In an emergency always dial 999



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POLICE**

Working together for a safer London

KENSINGTON AND CHELSEA

Targeting Cash Point Crime in Kensington and Chelsea

Cash Point thefts are big business for criminals. In the past 12 months more than 35 million pounds was obtained fraudulently from cash point machines in the UK



**SAFER
NEIGHBOURHOODS**
LOCAL POLICE, LOCAL KNOWLEDGE

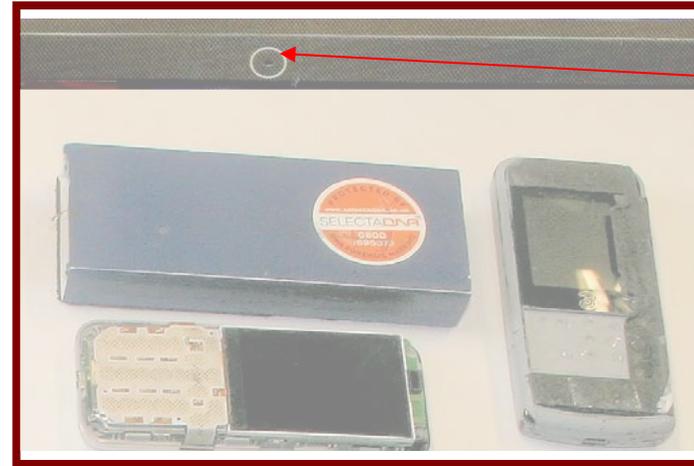
Criminals will use a number of different strategies including shoulder surfing and various distraction techniques in order to get their hands on your card, PIN number and cash.

They will also place cameras and other devices around cash machines to record you enter your PIN and trap both your card and cash in the machine.

Criminals will often 'shoulder surf', looking over your shoulder, watching as you enter your PIN (Personal Identification Number) into the cash machine.



By covering the keypad with your hand, you not only prevent people from looking over your shoulder but you also guard against thieves getting hold of your PIN by means of a camera fixed to the machine



Cameras come in all shapes and sizes. Some (as pictured opposite) are hidden behind pieces of trunking with a small pin hole which is then placed either above or below the ATM screen. Mobile phone cameras can be simply fixed to the cash point surround above the keypad and hidden in a spray coloured box to match the surroundings

Below are some examples of cash trap devices that have been recovered from various cash point machines in this area.



Cash traps are simple pieces of plastic trunking sprayed to match the colour of the machine and placed across the cash slot to stop cash coming out.



A selection of different card trapping devices, which are placed over the genuine card slot of the cash machine.

A clip on the back of each device traps the card preventing it from being ejected